



# **Create Next-Generation User Experience for Requestors and Approvers with ID Management iBoT from Perpetuuti's Plug-and-Play iBoT Store**

Request. Approve. Provision. As easy as a Conversation...

## What does the ID Management iBoT do?



The smart ID Management iBoT or IDM iBoT can perform various activities such as creating the user, updating/mapping the user, enabling the app user, disabling/deactivating/deleting the app user, etc. in an efficient manner.

The smart ID Management iBoT or IDM iBoT searches any ITSM application for the service requests raised for creation/updation/enablement or disablement of the app user. If the IDM iBoT finds any such ticket, it automates these service requests in the configured IDM application by using the information provided in the ticket and closes the service request. The IDM iBoT also sends a confirmation email to the user after closing the service request.

## How is Perpetuuti's IDM iBoT Unique in the Market?

The IDM iBoT from Perpetuuti redefines the user experience by intelligently automating the ID management tasks thereby removing the inefficiencies arising due to the manual processes...



AI-powered BoT



Highly Scalable Automation Solution



Non-intrusive Deployment



100% Accuracy in IDM Tasks



Seamlessly Works with any ITSM Application



Ease of Use with No Technical Supervision



## Top IDM Tasks Seamlessly Automated by the ID Management iBoT



Creating Application User



Updating/Mapping Application User



Enabling/Activating Application User



Disabling/Deactivating/Deleting Application User



Resetting Password of Application User



Sending Alert Email to the User

# Gain Significant Enterprise Value with Perpetuuti's ID Management iBoT



## Enhance Efficiency

ID Management iBoT creates one UID in <50 seconds against 15 minutes of the manual creation



## Boost Productivity

ID Management iBoT reduces the human efforts by up to 80% and human intervention by 100%



## End-to-End Automation

ID Management iBoT automatically picks up the ticket and processes it without human intervention



## Intelligent Automation

ID Management iBoT creates the user ID along with the responsibility defined



## Reusable Automation

Reusable generic automation solution to cater to most of the users



## Zero-Fatigue

ID Management iBoT can work 24/7 with any volume of the requests

## Setup Process



### Prerequisites/ Inputs

- ⇒ Testing data to build the model such as all the details of the application.
- ⇒ Other mandatory fields.
- ⇒ Hardware and Software requirements IDM iBoT, Server and Av3ar Control Room as per the Av3ar prerequisite document.



### Implementation

- ⇒ Download and Install the IDM iBoT, Server, and Av3ar Control Room in your environment (Read the Av3ar Installation guide).
- ⇒ Configure the Server and Bot Details.
- ⇒ Map the workflow to the Job.
- ⇒ Trigger the Job.
- ⇒ That's it - Now the bot is ready to get going.



Deploy the ID Management iBoT in **5 Days** with our Implementation Support

## We Have a Ready-To-Go (OOTB) Smart iBoT for Every Business Process



HRMS iBoT



OCR iBoT



ID Management iBoT



Accounts Payable iBoT



Accounting iBoT



Supply Chain iBoT



Healthcare iBoT



Data Entry iBoT



Data Clearance iBoT



Windows iBoT



Office 365 iBoT



Sales iBoT



SFDC CRM iBoT



Sugar CRM iBoT



SAP iBoT

## About iBoT Store from Perpetuuti

Perpetuuti's iBoT Store accelerates your robotic process automation initiatives by offering pre-built automations and plug-and-play integrations. iBoT Store makes it easy for you to select, buy and reuse prebuilt smart automation from experts in the RPA, IPA and API development. Complex business processes can be automated in days. Select iBoTs for the processes you want to automate, configure them for your environment, and integrate them into your business process.

