



# Enhance Patient Experience by Transforming Healthcare with Healthcare iBoT from Perpetuuti's Plug-and-Play iBoT Store

Bridging the Gap between Patients, Healthcare Providers &  
Insurance Companies

## What does the Healthcare iBoT do?



AI-powered Healthcare iBoT helps bridge the gap between patients, healthcare providers and insurance companies. In addition to enhancing patient experience, it also has the potential to transform clinical care. This iBoT automates every step of the patient's journey from symptom checking to appointment booking to report tracking. It also frees up medical practitioners to focus on care rather than spending time on managing technologies. Besides, it significantly reduces human efforts, minimizes chances of error and helps hospitals improve productivity by automating routine processes.

## How is Perpetuuti's Healthcare iBoT Unique in the Market?

The Healthcare iBoT from Perpetuuti comes with built-in healthcare AI services, including a symptom checker and medical content from known industry resources, and language understanding models that are tuned to understand medical and clinical terminology. These and many more purpose-built features makes this Healthcare iBoT unique in the market.



Built-in  
Healthcare Intelligence



Customizable  
and Extensible



AI-powered Virtual  
Healthcare Assistant



Aligns to Industry  
Security & Compliance







100% No-code  
Automation Solution



Custom,  
Multilingual Models



## Top Use Cases to Automate with the Healthcare iBoT

 Redefining Patient Experience	 For Medical Practitioners	 Boosting Hospital's Profitability	 Helping Insurance Companies
<ul style="list-style-type: none"> <li>- Appointment Booking</li> <li>- Symptom Checker</li> <li>- Schedule Medical Tests</li> <li>- Health Advisory</li> <li>- Prescription Renewal</li> </ul>	<ul style="list-style-type: none"> <li>- Access Medical Records</li> <li>- Track Patient History</li> <li>- Patient Referral</li> <li>- Give Digital Prescriptions</li> </ul>	<ul style="list-style-type: none"> <li>- Send Personalized Offers</li> <li>- Drug Inventory Management</li> <li>- Find Alternate Medicines</li> <li>- Improve Patient Outcome</li> <li>- Connect with Patients for Routine Check-ups</li> </ul>	<ul style="list-style-type: none"> <li>- An Easy Way for Customers to Look Up the Claim Status</li> <li>- Customers can Ask Questions about Benefits &amp; Services</li> </ul>

# Redefining Patient Experience Across Touch-points with Perpetuuti's Healthcare iBoT



## A Leap Ahead

Makes healthcare organizations massively scalable and improve responsiveness



## Self-Service

Enables self-service and drives better outcomes



## Available. Anywhere.

Improves access to healthcare services across all channels of user interaction



## Ease of Use

Easy to use and integrate into new or existing tasks without any technical supervision



## Contextual Comprehension

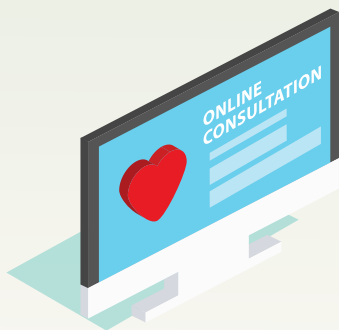
Context-aware chatbots help automate patient engagement



## Increased Productivity

Reduces human effort, minimizes errors and helps hospitals improve productivity by automating routine processes

## Setup Process



### Prerequisites/ Inputs

- ⇒ All the insurance details, patient history, and all the relevant business rules.
- ⇒ Other mandatory fields.
- ⇒ Hardware and Software requirements – Healthcare iBoT, Server and Av3ar Control Room as per the Av3ar prerequisite document.



### Implementation

- ⇒ Download and Install the Healthcare iBoT, Server, and Av3ar Control Room in your environment (Read the Av3ar Installation guide).
- ⇒ Configure the Server and Bot Details.
- ⇒ Map the workflow to the Job.
- ⇒ Trigger the Job.
- ⇒ That's it - Now the bot is ready to get going.



Deploy the Healthcare iBoT in **10 Days** with our Implementation Support

## We Have a Ready-To-Go (OOTB) Smart iBoT for Every Business Process



HRMS iBoT



OCR iBoT



ID Management iBoT



Accounts Payable iBoT



Accounting iBoT



Supply Chain iBoT



Healthcare iBoT



Data Entry iBoT



Data Clearance iBoT



Windows iBoT



Office 365 iBoT



Sales iBoT



SFDC CRM iBoT



Sugar CRM iBoT



SAP iBoT

## About iBoT Store from Perpetuuti

Perpetuuti's iBoT Store accelerates your robotic process automation initiatives by offering pre-built automations and plug-and-play integrations. iBoT Store makes it easy for you to select, buy and reuse prebuilt smart automation from experts in the RPA, IPA and API development. Complex business processes can be automated in days. Select iBoTs for the processes you want to automate, configure them for your environment, and integrate them into your business process.

