



World's Most Successful  
Money Transfer Service  
Provider Achieves **40%**  
Reduction in the Overall RTO

## CLIENT PROFILE

The client is the world's most successful money transfer service provider. It enables millions of people who have access to a mobile phone, but do not have or have only limited access to a bank account, to send and receive money, top-up airtime and make bill payments.

## THEIR CHALLENGES

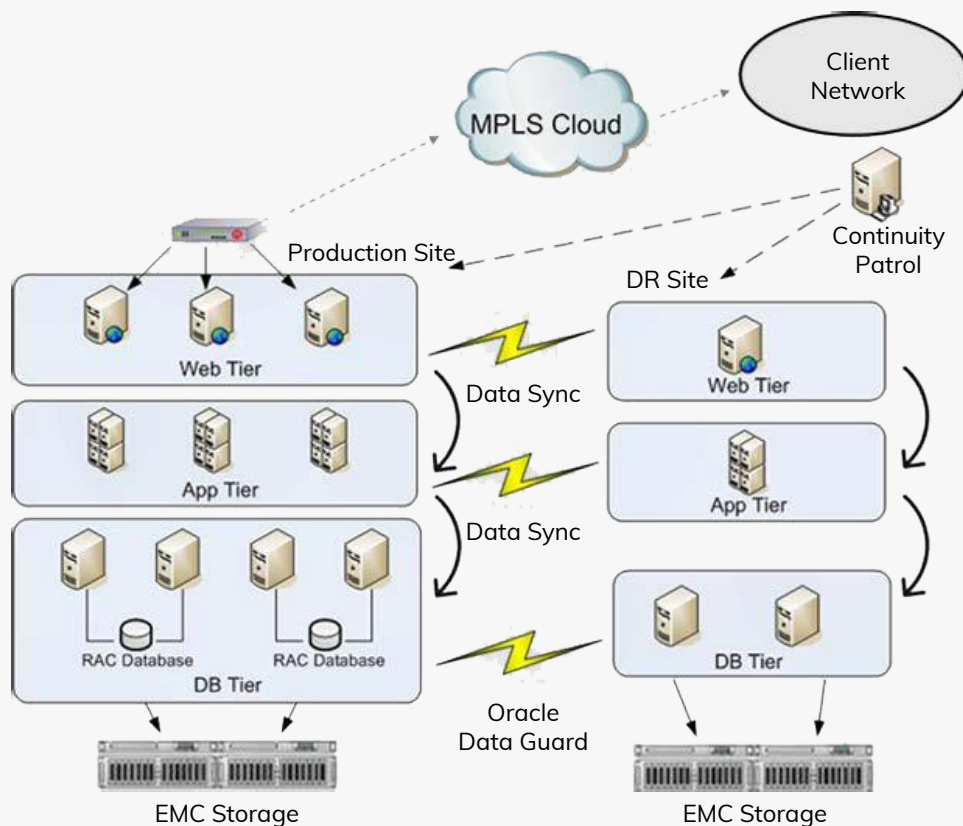
The client was looking for a robust and reliable Business Service Availability Management and Automation solution which could enable the following:

- Real-time visibility on Business Service Continuity and Availability
- Quickly be able to resume back business operations from an alternate site, in an event of any disaster affecting the Production site
- Enable maximum protection with minimum bandwidth utilization
- Minimize or eliminate impact on Production environment
- Real-time Visibility into the health of the money transfer service
- Maximum protection for their critical business services
- Unified monitoring console to view all applications from a single window
- Reduced dependency on SMEs

## OUR SOLUTION

Perpetuuiti deployed Continuity Patrol™ to address the Business Service Availability and Automation Challenges faced by the client:

- Continuity Patrol enabled single unified dashboard providing complete and real-time business service visibility and availability
- End to End Automated, Scalable and Optimized Recovery Solution
- Data protection using Oracle Native Log shipping Integrated with CP
- BIA to bring visibility to know the impacts proactively to take well informed decisions
- Management dashboard for DR health and pro-active corrective actions
- Policy based alerts with built-in workflows to get executed automatically based on specific events
- Automation of processes and parallel execution of multiple workflows for quicker availability (RTO) of applications at Recovery Site
- Help scheduling the application area replication using DataSync at Recovery site
- Integration of Oracle APIs for Recovery drills/ Failover using CP
- Monitoring of the service from the perspective of Recovery such as RPO, RTO, Service Availability, Alerts, etc.
- Reduced RTO through automation of Recovery activities
- Standard & Customized reports for Audit regulatory compliance



## TECHNOLOGIES

- RHEL 5, Oracle 11g
- Apache Web Services with F5 Load Balancer
- Perpetuuiti Continuity Patrol Solution with Oracle Data Guard

## RESULTS AND BENEFITS TO BUSINESS

- Elicited confidence in the Recovery Infrastructure investment
- Conducted successful DR Drill within one month of implementation
- High level of confidence about availability/ visibility of Applications and Data in case of disaster
- Dependency on SMEs was considerably brought down \ Lower revenue loss in case of Disaster by lowering data loss
- Quicker availability of application through automated processes
- Transparency about Recovery health through various reports
- Production server performance remains intact
- Client recommended Continuity Patrol to be extended for other key applications



40%

REDUCTION IN OVERALL RTO

## READY FOR YOUR OWN SUCCESS STORY?

Get in touch with our automation experts and learn how you can fast-track your digital transformation initiatives.

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### About Perpetuuiti

Perpetuuiti empowers people and businesses alike. We deliver the world's most-comprehensive and urbane automation platforms making work more human. Our platforms deliver leading-edge automation solutions for modernizing resiliency management, and turbocharging the performance of your applications, IT and business operations at speed and scale to drive exponential efficiencies.

For more information, visit [www.ptechnosoft.com](http://www.ptechnosoft.com)